

Repair Intake and Agreement

Minimum turnaround time is 72 hours

(THESE ARE THE BRANDS WE SERVICE)

Circle one: Atomic - Cressi - ScubaPro - Tusa - Oceanic - Hollis - Aqualung
Apeks - HOG - Sherwood - Suunto - Zeagle

Date Received: _____ Customer Name: _____

Phone #: _____ Email: _____

Employee Name: _____

Check Items to be Serviced:

___ Regulator Model with Serial # _____

___ BCD Model with Size _____

___ Alternate Air Source Model with Serial # _____

___ Computer or Gauge System Model with Serial # _____

___ Tank Model with Serial # _____

How did you hear about us? _____

Please describe service request for above listed items

___ I Would like rush processing. Your gear will be done in no more than 72 hours provided all parts are in stock. **Rush processing cost \$100 for regulators and \$25 for battery changes.**

Regulator System:

___ **Bench Test:** Applicable if the system has been serviced within the last year and is not due for an overhaul as stated by the manufacturer. This includes visual inspection of all external components, bench testing of all settings, minor adjustments, if required, replacement of high pressure O-rings, silicone spray of all hoses. **Kona Honu Divers provides bench tests free of charge.**

___ **Battery Change:** Change out the computer's battery and O-ring as well as pressure test to make sure the battery compartment is sealed to prevent flooding. **Estimated cost is \$37.**

___ **Overhaul:** Applicable for systems that haven't been serviced in 2 years or more, for frequent divers and for systems used in dirty environments. An overhaul will include a complete disassembly, sonic cleaning of metal parts, replacing or inspection and cleaning of all internal components, lubing and re-assembling with regulator first and second stages. We will also lube and replace your HP gauge

O-rings and spool if necessary. If we run into any unforeseen problems like dry rotted hoses, cracked regulator bodies, etc. we will contact you. **Estimated cost is \$67 Per stage.**

Please describe any problems you are currently having with the regulator system (free flows, mouthpiece torn, hose leaking, etc). _____

BCD: Description of problem: _____

Misc Item: Description and repair needed: _____

Repair Policy:

- Remove any accessories from the item being serviced such as knives, safety tubes, weights, regulator clips, etc. **KHD is not responsible for any item not removed.**
- If an item has become obsolete (parts no longer available) or if the cost of service would be prohibitively expensive, we will contact you before any work is done.
- KHD technicians are trained on Cressi, Atomic, Hollis, Oceanic, ScubaPro, Aqualung, Apeks, Tusa, Zeagle, Hog, Sherwood, brand equipment repair.

Service Agreement: By signing this Service Agreement, I authorize Kona Honu Divers, Inc and Kona Kai Divers, Inc. (KHD) to perform the necessary services that I have chosen or have discussed with me. I recognize that the prices quoted are for service only and do not include parts such as hoses, mouthpieces, and batteries. I recognize that KHD reserves the right not to service equipment that KHD deems unsafe to operate. I will pay for all costs associated with the equipment listed and will forfeit any and all items left at KHD for more than 90 days.

I will thoroughly inspect and test all equipment for safety and proper operations prior to each dive.

I understand that if KHD should be found liable for any injuries, damages and losses due to a failure to perform any or all its obligations or a failure of the equipment to properly operate, KHD's liability shall be limited to a sum equal to the total of the money paid to KHD for services. This liability shall be exclusive and will also apply if gear is lost or damaged.

I hereby state I carefully reviewed this Service Agreement and I acknowledge, recognize, and assume all risks inherent in the sport of scuba diving and in the use of scuba diving equipment. I waive each and every claim for injuries, damages and losses, including claims for negligence, which I may have against KHD and its employees, instructors, agents and representatives, arising out of services performed or not performed under this Service Agreement. This Service Agreement shall be binding upon myself, heirs and legal representatives.

Signature

Date

Printed Name